JAPAN ESCORTED "HOLOHOLO" TOUR * * IN WINTER 2018

With "<u>OMOTENASHI</u>" = the Spirit of Japanese Hospitality & Quality Customer Service Guided by Japan Local Guide & Certified Sake Professional

Japan Escorted Tour in Winter 2018 (JT#017):

→Tour Dates: <u>12/05/2018 - 12/12/2018</u>
 →Holoholo & Kaukau in Tokyo!! Let's Go Shopping to Local Markets & Enjoy Japanese Winter Food & Hot Sake!!
 →Double Occupancy: <u>\$1,290 Per Person</u> + Sales Tax

Learn more about the tour: www.maikaiohanatours.com

See pictures of our Japan tours: www.facebook.com/hilojapantours



MAIKA'I OHANA TOURS - JAPAN TOUR SALES / YOSH SATO 260 KAMEHAMEHA AVENUE, SUITE 209, HILO, HAWAII 96720 PH. 808.969.1030 - FAX. 808.969.2023 - E-MAIL. JTOUR@MAIKAIOHANA.COM

→PROVIDING SMALL-GROUP TOUR SERVICES WITH JAPANESE HOSPITALITY SINCE 2005

JAPAN TOUR IN WINTER 2018 <<u>12/05-12/12/2018</u>>

GUIDED BY JAPAN LOCAL GUIDE & CERTIFIED SAKE PROFESSIONAL

Exclusive Japan Escorted Tour from Hilo, Hawaii with Japanese Hospitality (Japan Tour #017)

"Holoholo & Kaukau Adventure from Hilo to Tokyo!! Let's Enjoy Tokyo's Fall Leaves, Japanese Winter Food & Hot Sake at Salarymen's Izakaya and Shopping at Local Markets!! Get Ready for Christmas & 2019!!"

Tour Highlights:

- Enjoy <u>Holoholo & Kaukau</u> Like Japan Locals in Tokyo!
- Enjoy Shopping at Japan's Largest Shopping Mall, "<u>AEON Mall</u>," & Local Markets!
- Enjoy Holoholo on Ginza's "<u>Hokoten</u>" Shopping Street & Shopping at Prefectural Omiyage Shops, "<u>Antenna Shops</u>!"
- Experience <u>Japanese Food Heaven</u> in the Basement of Japanese Department Stores, "<u>Depachika</u>," and Enjoy the Wide Selection of High-Quality Bento, Bakery & Dessert!
- Enjoy Seeing the <u>Tokyo's Beautiful Fall Leaves & Bright Colors</u>!
- Enjoy Japanese Hot Winter Food Like Oden, Nabe, Ramen, Udon, Sukiyaki & More...
- Experience the Real Japanese Life Style at "<u>Salarymen's Izakaya</u>" and Enjoy the Best Local Food & Hot Sake with Our Japan Local Guide or the Sake Professional!
- Enjoy the Night City View from the Top of the World's Tallest Tower, "Tokyo Skytree!"
- Take Advantage of Our <u>Easy Airport Shuttle Service from Hilo to Kona Airport</u> (Optional)! Will Pick You Up at Your Home in Hilo and Take You to Japan! <u>Door-to-Door Service</u>!
- ◆ Choose Your Favorite Food Freely and Eat What You Really Like During the Tour!!
- ◆ Sit Back and Relax in Japanese Style Public Bath or <u>Furo</u> at Our Hotel!
- ◆ Learn Japanese Customs from Our Japan Local Guide and Enjoy Japan 100%!
- Enjoy a <u>Small Group Tour</u> and Become Ohana with Everybody!
- ◆ Enjoy Your Free Time & Days to Sightsee More Freely in Japan or Follow Our Japan Guide!
- Enjoy Japan in Local Style with Our Japan Local Guide, Tour Group & Japan Locals!!

Tour Dates (Hawaii Time):

< <u>8 Days/6 Nights</u> > <u>12/05/2018</u> - <u>12/12/2018</u>

- Will stay at a hotel for 6 nights in Tokyo -

Tour Destinations:

$\mathsf{HILO} \to \mathsf{KONA} \to \mathsf{TOKYO}$

■ <u>TOKYO</u>

- Tsukiji Fish Market (Jogai Outer Market) - Ginza (Hokosha Tengoku on the Main Shopping Street (Only on Sat. & Sun.) - Antenna Prefectural Omiyage Shops) - JR Tokyo Sta. (Shopping Malls at the Station) - Ueno Town (Ameya Yokocho - Ueno Park - Ueno Zoo - National Museums) - Asakusa Town (Sensoji Temple - Nakamise Shopping Street - Kappabashi Street) - Tokyo Skytree (the Main Tower -Solamachi Shopping Mall - Sumida Aquarium) - Shibuya (Shibuya Crossing - NHK Studio Park) -Harajuku (Takeshita Dori Street - Omotesando Street - Meji Shrine - Togo Shrine - Yoyogi Park) - Other Possible Sites to Visit in Tokyo: Shinagawa - Odaiba - Akihabara - Shinjuku - More...

*See the tour itinerary attached (page #5-6) to see sites to visit on this tour.

per person + tax

Tour Prices (Land Tour Only):

Double Occupancy

\$1.290

Single Occupancy (Limited Seats)

<u>\$1,490</u>

per person + tax

*The above tour prices are based on the exchange rate between U.S. and Japan effective <u>May 29, 2018</u> and subject to change at any time without prior notice due to fluctuation in the exchange rate. *For a triple occupancy, you must register as a double and single occupancy.

< Inclusions >

*<u>Six-night business-type hotel accommodations</u> (6 nights in Tokyo) with 1 full buffet breakfast & 2 light breakfast (Japanese & Western) included - please note that Japanese hotel rooms are generally smaller than ones in the US. A list of hotels will be available and provided to you at least 1 month before the tour departure.

*<u>Transportation and other fees in Japan</u>: (1) 12/6 airport limousine bus transfer from HND to our hotel in Tokyo, (2) a pre-paid JR SUICA card with 3,000 Yen charged (2,500 Yen usable + 500 Yen kept as deposit and will be used for all local train rides on scheduled daily tours), (3) 12/7 Tokyo Skytree admission fee for TEMBO DECK & GALLERIA, and (4) 12/12 airport limousine bus transfer from our hotel to HND.

*<u>Full-time tour services</u> (tour guiding, escorting & interpreting) provided by English/Japanese speaking guide(s) from the beginning to the end of the tour in Japan.

< Exclusions >

*<u>Round-trip airfare from Hawaii to Japan</u>

*Airport shuttle fees to/from KOA *Travel insurance *Meals in Japan (except for some breakfast mentioned above) *Gratuities for tour guide(s)/escort(s) *Incidental hotel charges such as room service, laundry service, phone calls, etc.

*Personal expenses (food, drinks, omiyage, etc.) *All fees in your free time and/or on your free days *Personal arrangement services (for air tickets, hotels, ground transportations, etc.)

< Kona Airport Shuttle Service>

Since we are a bus tour company in Hilo, we will be able to offer optional Kona Airport shuttle service to/from Kona International Airport (KOA) from Hilo area for this Japan tour. We charge \$15 per person for one way shuttle service and allow 1 mid-size suitcase & small carry-on per person. Please make your request on the tour registration form. Seats are limited.



per person + tax (one-way with 1 mid-size suitcase & small carry-on allowance)

Tour Itinerary:

Please see the tour itinerary attached on page #5-6.

Flight Schedules:

Please note that this tour package includes <u>a land tour only</u> and <u>does not include air tickets</u> to/from Japan. You need to book your own flights for: (1) a round-trip from Kailua-Kona, HI (KOA) to Tokyo's <u>Haneda Airport (HND)</u> or (2) a round-trip from Honolulu, HI (HNL) to Tokyo's Haneda Airport (HND). To participate in this tour and meet the tour group from <u>Day 1</u>, the following flights are highly recommended:

*Hawaiian Airlines

- Most Recommended: [HA 851] - Wednesday, December 5, 2018, 5:05 PM - 10:00 PM

To: HND

from Kona Airport (KOA) to Haneda Airport in Tokyo (HND) [HA 852] - Wednesday, December 12, 2018, 11:55 PM - 12:20 PM

from Haneda Airport in Tokyo (HND) to Kona Airport (KOA)

*It is most recommended to arrive at <u>HND</u> because it is closer to our hotel in Tokyo. If you choose to arrive at <u>Narita Airport (NRT)</u>, you will need to meet the tour guide and tour group at our hotel in Tokyo (no guide will be available to greet you at <u>NRT</u>).

*As this tour is guaranteed for departure, please book your flights to/from Japan ASAP.

*Please provide us with your flight itinerary as soon as you book your flights.

Tour Registration:

To register for the tour, please fill out <u>a tour registration form</u> attached and submit it with <u>a non-refundable deposit fee of \$100 per person</u> and <u>a copy of your passport (ID page)</u> to:

JAPAN TOUR SALES, MAIKA'I OHANA TOURS

260 Kamehameha Ave. #209, Hilo, HI 96720

Final Tour Payment:

The balance payment (<u>total tour price + tax</u> - <u>\$100 deposit</u>) will be due on or before <u>Friday, August</u> <u>31, 2018</u>. We will notify you of the balance payment and send you a final invoice by e-mail (please add <u>jtour@maikaiohana.com</u> to your safe sender list). A personal check, cash or credit cards (at our tour desk) are acceptable.

Cancellation Policy:

If you need to cancel your tour registration, you must advise us <u>in writing</u> (by a letter signed by the person who has made the reservation or e-mail). <u>Please note that any cancellation request by phone will not be accepted</u>. We will then confirm your cancellation and notify you of any cancellation fee(s) if any.

If you cancel your reservation, one of the following cancellation fees applies:

- > anytime prior to the departure date (today 12/5/2018):
- > 95 to 66 days prior to the departure date (9/1 9/30/2018):
- > 65 to 35 days prior to the departure date (10/1 10/31/2018):
- > 34 to 0 days prior to the departure date (11/1 12/5/2018):

*Deposit or tour payment will be refunded to you if the tour is cancelled by us (or due to the minimum participant requirement).

\$100 non-refundable deposit 50% of total tour price 75% of total tour price 100% of total tour price

Terms and Conditions:

1. You must have a valid US passport to travel to Japan.

2. Tour participants with Non-US passport may require to obtain visa from the Consulate General of Japan (808-543-3111) in Honolulu before the tour departure.

3. You must meet the tour participation requirements in order for you to participate in this tour (please see the "<u>TOUR PARTICIPATION REQUIREMENTS</u>" form attached).

4. Daily tour schedule is subject to change at any time due to weather conditions or other unforeseen circumstances.

5. Travel insurance is strongly recommended to purchase for your protection.

6. A list of hotels will be provided to you at least 1 month before the tour departure date. Please note that Japanese hotel rooms are generally smaller than ones in the US. Your hotels will be business-type (twin-bed room for double and single-bed room for single occupancy with non-smoking). Triple-bed rooms may be available depending on hotels.

7. Credit cards are widely accepted to make your payments in Japan. However, it is recommended to exchange and carry some amount of cash to be expensed for your own needs. Local small stores, shops (100 yen shops, etc.) and restaurants may not accept credit cards.



Japan Tour Sales MAIKA'I OHANA TOURS

260 Kamehameha Avenue Hilo Bay Building Suite 209 Hilo, Hawaii 96720, USA Phone (808) 969-1030 FAX (808) 969-2023 <u>http://www.maikaiohanatours.com</u>



TOUR ITINERARY (TENTATIVE):

<day 1=""></day>	HAWAI'I	12/5	Wed. Aft. Eve.	 DEPARTURE DAY . Will pick you up at your home in Hilo (*optional) Arrive & check-in at Kona International Airport (KOA) Meet your tour guide and tour group at the boarding gate *If you are to join the tour from a different island, please meet them here. Depart for Haneda International Airport (HND) in Tokyo, Japan *If you arrive at Narita International Airport (NRT), you need to meet your tour guide and tour group at HND or the hotel in Tokyo. Please contact us for a direction/instruction. Passing the International Date Line on the way to Japan
<day 2=""></day>	ΤΟΚΥΟ	12/6	Thu. Eve.	 ARRIVAL DAY Arrive at <u>HND</u> in Tokyo, Japan Go through the <u>Immigration & Customs</u> Meet your tour guide (in orange hat) again at the <u>Customs exit</u> *If you arrive at HND earlier, please meet them here. Transfer to our hotel in Tokyo by airport limousine bus (30 min.) Hotel check-in in Shinagawa District, Tokyo
<day 3=""></day>	ΤΟΚΥΟ	12/7	Fri. Mor. Aft. Eve.	 I-DAY HOLOHOLO TO SHITA-MACHI TOKYO! Enjoy your buffet breakfast at the hotel restaurant (BF#1) I-day holoholo tour to Shita-machi or the old town area of Tokyo #1 (by trains/subways) Will visit <u>Ueno Town</u> (Ameya Yokocho, Ueno Park, etc.) - <u>Asakusa Town</u> (Senso-ji Temple, Nakamise Shopping & Kappabashi Streets) - <u>Tokyo Skytree</u> (the main tower, Solamachi Shopping Mall) Will see the night view from the top of <u>Tokyo Skytree</u> Will have some free time at each location.
<day 4=""></day>	ΤΟΚΥΟ	12/8	Sat. Mor. Aft.	 I-DAY HOLOHOLO ON GINZA'S HOKOTEN STREET! Enjoy your light breakfast at the hotel restaurant (BF#2) -day holoholo tour to the main district of Tokyo #2 (by trains/subways) Will visit <u>Tsukiji Fish Market</u> (Jogai Outer Market) - <u>Ginza</u> (Hokosha Tengoku Shopping Street, Antenna Prefectural Omiyage Shops) - <u>JR Tokyo Sta.</u> ("Depachika food heaven" experience at Daimaru Department Store), and Sake Bar & Izakaya Experience at night Will have some free time at each location.
<day 5=""></day>	ΤΟΚΥΟ	12/9	Sun. Mor. Aft.	 FREE-DAY or LET'S GO SEE TOKYO'S FALL COLORS! Enjoy your light breakfast at the hotel restaurant (BF#3) Free Day> Enjoy your free day! Or Join your tour guide to visit: Shibuya crossing, Takeshita-dori street, Omote Sando Street & Meiji Jingu Shrine in Harajuku, Izakaya Experience at night

<day 6=""></day>	τοκγο	12/10	Mon. Mor.	 FREE-DAY or LET'S GO HOLOHOLO WITH THE GUIDE! Free Day> Enjoy your free day! Or Join your tour guide to visit: (TBA) *Ask your tour guide where you can go visit in Tokyo or from Tokyo
<day 7=""></day>	τοκγο	1 2 /11		♦ FREE-DAY or LET'S GO SHOPPING TO MEGA AEON MALL! ♦ ♦
			Mor.	<free day=""> Enjoy your free day! Or Join your tour guide to visit and shop at <u>Lake Town AEON Mall</u>, the largest</free>
				shopping mall of Japan *Possible to ride a bullet train on this day for a short distance
<day 8=""></day>	τοκγο	12/12	Wed.	♦♦ FREE-DAY: ENJOY THE LAST DAY! ♦♦
			Mor.	Hotel check-out in Tokyo
				<free day=""> Enjoy your free day!</free>
			Aft.	Meet your tour guide and group back at the hotel
				Transfer to Haneda International Airport (HND) in Tokyo from our hotel by
				airport limousine bus
				Arrive at <u>HND</u> in Tokyo
				Flight check-in at the airline counter
			Eve.	Enjoy last-minute shopping & dining at the airport!
	HAWAI'I			Return to Kailua-Kona, Hawaii
				DOMO ARIGATO GOZAIMASU & SAYONARA!

*Tour itinerary is subject to change any time due to unforeseen circumstances or circumstances beyond our control. Every effort will be made to operate the tours as planned, but alterations may occur after the final itinerary has been issued.

TOUR REGISTRATION FORM

Thank you for choosing **Maika'i Ohana Tours** as your guide to Japan! To register for our Japan tour and reserve your seat(s), please fill out this <u>Tour Registration Form</u> completely and submit it with <u>\$100 deposit (non-refundable) per person</u> and <u>a copy of your passport (ID page)</u>. We will confirm your tour registration once it is processed. Domo arigato

1) Tour Name & Price:

"Japan Escorted Tour in Winter 2018 - Let's Go to Tokyo and Enjoy Holoholo, Kaukau & Shopping!" for DBL \$1,290 and SGL \$1,490 per person + Sales Tax (JT #017)

2) Tour Dates:

Wednesday, 12/05/2018 - Wednesday, 12/12/2018 (Hawai'i Time)

3) Hotel Room Type & Number of Tour Participants:

# of Double Room	# of Participants		# of Single Room	# of Participants
		and/or		

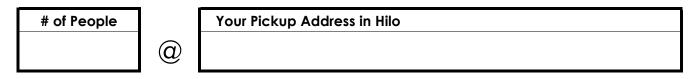
4) Tour Participant Information (enter names exactly as they appear on your passports):

Tour Participant #1:				
Last	First	Middle	Gender	
			M / F	
DOB (MM/DD/YYYY)	Nationality			
/ /	US	*A copy of your passport	required	
Tour Participant #2:				
Last	First	Middle	Gender	
			M / F	
DOB (MM/DD/YYYY)	Nationality	*A copy of your passport required		
/ /	US			
Tour Participant #3:				
Last	First	Middle	Gender	
			M / F	
DOB (MM/DD/YYYY)	Nationality	**		
/ /	US	*A copy of your passport required		
Tour Participant #4:				
Last	First	Middle	Gender	
			M / F	
DOB (MM/DD/YYYY)	Nationality	*A copy of your passport required		
/ /	US			

Mailing Address	Phone #	Cell #
	()	()
	E-mail	*LINE ID
	@	₿

5) Kona Airport Shuttle Service Request (*optional):

Airport shuttle service to Kona International Airport (KOA) from Hilo area is optional and offered to you at \$15 per person for one-way shuttle service (will be added to your total). Please provide us with the number of people who will use the shuttle service and your pickup address in Hilo below:



6) Passport Requirement:

In order for you to participate in this Japan tour, you must have a valid U.S. passport. Please make a copy of **ID page** and submit it to us with this tour registration form. Staying at hotels in Japan and purchasing a Japan Rail Pass require your identification.

7) Mobile Communication Requirement:

In order for you to communicate with your tour guide and group before and after daily tours in Japan, you must have and use a mobile device such as a smart phone/tablet.

8) Flight Reservation Requirement:

Please note that this tour package includes a land tour only and does not include air tickets to/from Japan. You must book your own flights to/from Japan. After booking your flights, please send your flight itinerary to us by e-mail (itour@maikaiohana.com). If we don't receive it, we will not be able to greet you at the airport in Japan.

9) Tour Payment Method (check one):

NO CREDIT CARD FEE!

- I will pay the tour deposit by I will pay the balance due by
- □ Cash/Personal Check □ Credit Card
- □ Cash/Personal Check □ Credit Card

If you are paying your tour deposit of \$100 per person (non-refundable) by a personal check or money order, please make it payable and mail it to **Maika'i Ohana Tours**, Japan Tour Sales, 260 Kamehameha Ave., Ste. 209, Hilo, HI 96720.

10) Travel Insurance:

We strongly recommend that you purchase international travel insurance to be protected for medical emergency, trip interruption, trip delay, lost baggage, etc. Below are insurance companies that offer instant online quotes:

1) Allianz Travel Insurance: <u>https://www.allianztravelinsurance.com</u>

- 2) Travel Guard by AIG: <u>http://www.travelguard.com</u>
- 3) TravelSafe: <u>https://www.travelsafe.com</u>

11) Emergency Contact:

Contact Name:	Relationship:
Phone (cell) #:	() Line ID:
E-mail:	@

12) More Information About You:

*Please list any medical conditions, food allergies, etc. (if any):

*Special request/assistance required (if any):

13) Questionnaire (to provide you with quality tour and customer service):

(1) What has made you decide to participate in this Japan tour? Referred by anyone?

(2) Is this your first time to visit Japan? Or how many times have you visited Japan before?

(3) What are you most interested in this Japan tour?

(4) Is there anything that you want to eat/buy or anywhere you want to see/visit in Japan?

(5) Are you interested in sake tasting?

14) Please carefully read and sign "<u>ASSUMPTION OF RISK AND LIABILITY WAIVER</u>" and "<u>TOUR</u> <u>PARTICIPATION REQUIREMENTS</u>" on the next pages ($\rightarrow \rightarrow \rightarrow \rightarrow \rightarrow \rightarrow$).



MAIKA'I OHANA TOURS Japan Tour Sales 260 Kamehameha Avenue, Suite 209 Hilo, Hawai'i 96720 Ph. 808.969.1030 - FAX 808.969.2023 www.maikaiohanatours.com E-mail: jtour@maikaiohana.com

ASSUMPTION OF RISK AND LIABILITY WAIVER

ASSUMPTION OF RISK

I acknowledge that I have voluntarily applied for the tour designated as "Japan Escorted Tour in Winter 2018 (December 5, 2018 to December 12, 2018)." I understand that I may travel to remote areas that are inherently risky and that may include and other similar activities associated with foreign travel. I am prepared to assume the risks associated with this tour including: forces of nature; terrorism; civil unrest; war; accidents; and transportation including land vehicles, boats, and aircraft that are not operated or maintained to standards found in the United States of America. I also assume risks associated with altitude, illness, disease, physical exertion, and alcohol consumption, knowing that access to evacuation and/or suitable medical supplies and support may not be available. By signing this document, I agree to take full responsibility for my own actions, safety and welfare, except for unanticipated events including injury, illness, emotional trauma, or death. I also understand that I will be a member of the tour group and will conduct myself in a way that will not endanger the group or myself. I understand that if I fraudulently represent myself as fit for this tour, I may be removed prior to or during the tour at my own expense.

LIABILITY WAIVER

I hereby release and discharge <u>Aikane InterPacific Corporation, dba Maika'i Ohana Tours</u> (& Japan Tour Sales) and its agents and employees from and against any and all liability arising from my participation in this "Japan Escorted Tour in Winter 2018 (December 5, 2018) to December 12, 2018)." I agree that this release will be legally binding upon myself, my heirs, successors, assigns and legal representatives; it being my intention to fully assume all risk of travel and to release <u>Aikane InterPacific Corporation, dba: Maika'i Ohana Tours (&</u> Japan Tour Sales) from any and all liabilities to the maximum permitted by law.

By signing below, I or we hereby acknowledge that I or we have completely read and fully understand the above statements and agree.

Signature:	Print Name:	Date:
Signature:	Print Name:	Date:
Signature:	Print Name:	Date:
Signature:	Print Name:	Date:

TOUR PARTICIPATION REQUIREMENTS

It is very important for both you and your fellow travelers that you are fit enough to be able to fully enjoy our Japan tour. All tour participants must be in good health with good mobility, have at least average/normal upper-body strength and be able to comfortably hold both hands overhead. Additionally, you must be able to (check \checkmark):

- 1) walk for <u>2-3 miles per day</u> at a moderate to slow pace
- 2) keep up with the group at all times
- 3) stand for a reasonable length of time
- 4) and down steep slopes
- 5) get on and off trains with steep stairs unassisted
- 6) move your luggage a short distance if required

If you are <u>80 years old or older</u>, or have restricted mobility, it is likely that you will find our tour challenging. You may have to miss certain daily tour(s) and may not get the full value of the tour. Before registering for the tour, please contact us to discuss your situation and the exact physical requirements of the tour. While we will do our best to reasonably accommodate the physical needs of all group members, we reserve the right to refuse tour registrations if we feel that the requirements of the tour are too demanding for you and/or if we can not reasonably accommodate your condition.

If you are pregnant, have recent, recurring or existing injuries, have a serious musculoskeletal disorder, epilepsy or a seizure disorder that does not permit you to drive, have hemophilia or are currently taking high doses of a blood thinning medication or anticoagulant, have a known health condition that requires immediate medical attention in the event of an emergency, or if you are under the influence of alcohol, illegal drugs, or prescription medications that may limit your abilities, you can not participate in the tour at this time.

By signing below, I or we hereby acknowledge that I or We have carefully read this form, met all the tour participation requirements above and fully understood its contents:

Signature:	Print Name:	Date:
Signature:	Print Name:	Date:
Signature:	Print Name:	Date:
Signature:	Print Name:	Date: